

Token Based Authentication

Managed Security Services

Signify from NCC Group delivers the market leading token based two-factor authentication system, RSA SecurID, as a fully hosted service. We make it easy to securely identify your users with a reliable 24/7 token based authentication service. This allows you to quickly meet your security needs and comply with industry regulations. The Signify token is an ideal solution for users who need to rely upon getting secure remote access from any computer.

What is RSA SecurID?

The RSA SecurID token is a small device that the user must have with them when they login. The token generates and displays a different one time passcode every 60 seconds on its screen. The user enters this passcode, combined with their secret PIN into the normal password field. By entering these two "factors", the user is securely identified. RSA SecurID tokens have been the market leading two-factor authentication solution for the last 20 years providing outstanding performance to millions of users worldwide.

A complete managed service

The successful deployment of two-factor authentication takes more than just technology; you also need to implement a framework of policies, procedures, logistics and user support.

- **Authentication Infrastructure:** Security and reliability is designed in and implemented across multiple datacentres, to deliver and validate one time passcodes every time. With a track record of 99.999% service availability
- **The Identity Management Centre (IMC):** Manage all aspects of your service through our easy-to-use web portal. This portal gives you more control and visibility of the service than if you ran the servers yourself.
- **End User Web Helpdesk:** Our 24/7 self-service web helpdesk lets your users resolve their common problems such as forgotten PINs. This reduces your costs and improves the end user experience.
- **Emergency access:** Secure options for allowing users to gain access, even when they have lost their token (dependent upon your security policy).
- **Token Provisioning:** You can handle token delivery in-house or let NCC Group do it for you.
- **Don't want to buy a token for each user?** Combine RSA SecurID with our tokenless software token service or Passcode OnDemand, making it easy for you to give each user the most appropriate form of authentication to match their working pattern and security privileges.

Benefits

Reliable

- Distributed and resilient infrastructure
- Fully warranted tokens
- No need for mobile phone coverage
- SLA backed service

Secure

- Infrastructure designed and managed with security in mind
- Market leading token
- Secure web portal administration

Flexible

- Mix our token and tokenless services
- Variety of contract lengths
- Scales from 5 to 5000+ users
- Grow the service in line with your needs

Quick and Easy

- Compatible with all leading VPNs, firewalls and web servers
- No new hardware or software to install or maintain
- No training required

How it works:

- A user working remotely needs access to information, a system or a network.
- They make a connection to the remote access device or web application they wish to use. They are asked to enter their details.
- The user then enters their username, secret PIN and the six digits showing on their RSA SecurID token at that time.
- These credentials are submitted to the Signify service for validation.
- If successfully authenticated the user is granted access.

What is included in the service?

Authentication device

- RSA SecurID SID700 keyfob token (Choice of 5 or 3 year token).

Hosted authentication service

- Annual service per user.
- Option to register a mobile phone as an emergency back up device.
- Unlimited authentications per user.

Organisation base pack

- IMC web portal for administration.
- Telephone/e-mail support for administrators from our dedicated support team.
- End user web helpdesk for automated resolution of end user issues.

Optional features

- Discounts for multi-year contracts.
- Provisioning of tokens directly to new users.
- Provisioning of replacement tokens directly to end users after loss or automatically prior to expiry.

About NCC Group

NCC Group is a global expert in cyber security and risk mitigation, working with businesses to protect their brand, value and reputation against the ever-evolving threat landscape.

With our knowledge, experience and global footprint, we are best placed to help businesses identify, assess, mitigate & respond to the risks they face.

We are passionate about making the Internet safer and revolutionising the way in which organisations think about cyber security.

For more information from NCC Group, please contact: